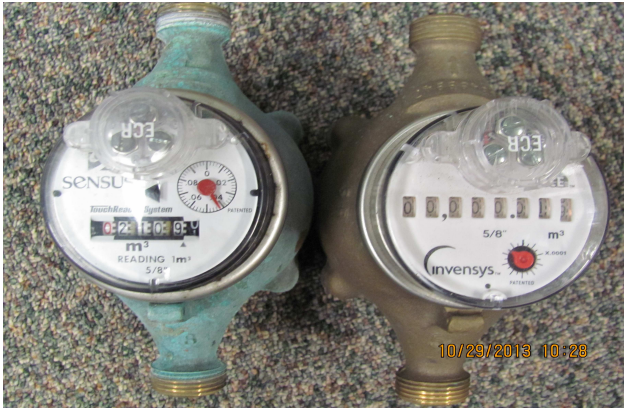


## Reading the Water Meter



Water meters are read prior to each billing which avoids estimated bills and ensures you are billed only for the water you have used.

Please ensure that the remote reader located outside your home is not obstructed.

When we are not able to obtain a current reading of your water meter, you will receive an estimated bill and we request that you contact the Township Office to make an appointment with the Public Works Department to provide access to the water meter in your house.



**Township of Adjala-Tosorontio**

## Understanding and Managing Your **Water Bill**



Township of Adjala-Tosorontio  
7855 Sideroad 30  
Alliston, ON  
L9R 1V1  
Phone: 705-434-5055  
Fax: 705-434-5051

Township of Adjala-Tosorontio  
7855 Sideroad 30  
Alliston, ON  
L9R 1V1

## Water Bills

Water Bills are currently issued (4) times per year: January, April, July and October.

## Methods of Payment

**BY MAIL:** Cheques post-dated to the due date are acceptable. Please enclose the payment stub provided.

**IN PERSON:** Payment may be made in person Monday to Friday, 8:30 am to 4:30 pm at the Township Office. An after-hours drop box is available at the Main Entrance doors.

**TELEPHONE/INTERNET BANKING:** Please use the **10 digit Water Acct. No.** without the decimal.

Please allow sufficient time for financial institutions to process payments and the post office to deliver mail. Mailing dates are not taken into consideration. Failure to receive a water bill does not exempt the payer from late payment charges.

## Late Payment Charges

A penalty charge of 5% is added on the first business day following the due date.

## Water Conservation Tips

### **In the Kitchen/Laundry:**

- Wash full loads whenever possible
- Keep drinking water in the refrigerator instead of running the faucet until the water is cool
- Look for ENERGY STAR<sup>®</sup> dishwashers and washing machines

### **In the Bathroom:**

- Replace your old toilets with Ultra Low-Flush (ULF) toilets
- Take short showers instead of baths
- Turn off the water while you are brushing your teeth or shaving
- Fix any leaking faucets



## Water Leaks are Costly

Higher than normal water consumption may indicate a leak. Customers are responsible for all water consumption, including consumption caused by leaks.

Check the meter reads regularly and check the flow indicator or triangle on the water meter on a regular basis to help detect leaks. The flow indicator will NOT turn unless water is being used.

Ensure all toilets, faucets and water softeners are functioning properly. These are the main cause of most undetected leaks.

Since the leaks in water softeners and toilets are contained within the closed plumbing system of the home they are difficult to locate and isolate. Using the flow detector on the water meter and shutting water supplies off to softeners and toilets systematically until the flow detector stops will locate the fixture that is causing the leak which can then be repaired.

## Moving?

If you are moving, please advise our office in advance of the move in order to ensure that our Public Works staff can do a meter reading on closing.